

# Patient Consent Example

*This is an example, and is provided for informational purposes only and does not constitute legal advice. Consent requirements may vary under state and federal law.*

To build trust with patients regarding the use of ambient listening software, it's important to be transparent about its use and consistent in your communication. While consent forms may satisfy some legal requirements, trust requires more than a signature.

We encourage providers to start on the right foot by communicating directly with patients about the use of ambient listening software before starting an ambient session. Below, we've included an easy example of how you could approach this kind of communication with a patient.

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*"I'd like to use an ambient listening tool called **Ambient IQ** to help with note-taking during our visit. This tool listens to our conversation and creates a summary of what we discussed. I'll review and edit the summary myself to ensure it's accurate.*

*The recording is only used to create my notes, and is automatically deleted afterward. Your medical information remains private and is only shared with individuals you authorize.*

*Is it okay with you if I use Ambient IQ for today's visit and future visits?"*

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Additionally, providers should be prepared to answer follow-up questions, notify patients when the recording has started and ended the first time, and encourage fellow team members to follow consistent procedures around the use of ambient listening.

