Multi-Factor Authentication
170.315(d)(13)

Yes, the product supports the authentication, through multiple elements, of the user's identity with the use of industry-recognized standards. When sending a controlled prescription through RXNT, a one-time passcode (OTP) screen will appear prompting credentialed physicians to enter their RXNT login password along with their OTP. The OTP is generated from their THALES token, which is available as a mobile token or a physical token. The physician must enter the correct RXNT password and OTP password to send the controlled medication electronically. In addition, users are required to input an OTP to access their account. After entering their username and password, users are prompted to choose whether to receive their OTP by text message or email. Texts are sent to the cell phone number on file for the user and emails are sent to the email address on file for the user. The OTP must then be entered into the RXNT login screen to access the system.