



Real World Test Plan

General Information

Plan Report ID Number:

Developer Name: Networking Technology Inc. dba RXNT

Product Name(s): RXNT Electronic Health Records

Version Number(s): 7.2

Certified Health IT Product List (CHPL) ID(s): 15.04.04.2046.RxNT.72.00.1.171228

Developer Real World Testing Page URL: <https://info.rxnt.com/2015-onc-certification>

Justification for RWT Approach

The following Real World Testing Plan includes measurements that focus on quantifying the successful utilization of functionality supporting each of the Health IT requirements. This approach allows RXNT to demonstrate that, in addition to functionally meeting the requirements for the Certified EHR Technology (CEHRT) criteria listed in this plan, customers using the Electronic Health Records (EHR) are able to successfully interact with the associated features in order to support interoperability in patient care.

Measurements reported are presented as either the number of instances occurring during the measurement period or as a percentage of the instances that were either successful or unsuccessful during the measurement period. Number of instances allows RXNT to demonstrate the volume of activity being supported by the product by active customers. Successful and unsuccessful measurements allow demonstration of the reliability of the software as it relates to CEHRT criteria.

Measures Used in Overall Approach

Description of Measurement

Measurement	Description
Direct Email CCD (send)	Report the number of instances during the measurement period where a successful outgoing direct email included an attached CCD file.
Direct Email CCD (receive)	Report the number of instances during the measurement period where a successfully received direct email included an attached CCD file.
Invalid CCD Received	Report the percent of CCD files received by direct email but rejected as invalid. The data will be presented as a percentage with the following parameters: Numerator - The number of attached CCD files that were flagged as invalid format. Denominator - The total number of direct emails received during the measurement period that included a CCD file attachment.
View Received CCD	Report the percent of received CCD files that were viewed in the EHR after being received by direct email. The data will be presented as a percentage with the following parameters: Numerator - The total number of received CCDs that were viewed by a user in human-readable format Denominator - The total number of direct emails received during the measurement period that included a valid CCD file attachment.
Create Single Patient CCD	Report the percent of successfully generated CCD files created from the EHR using the Chart Summary functionality for a specific patient. The data will be presented as a percentage with the following parameters: Numerator - The number of successful attempts to generate a CCD file using the Chart Summary CCD tool during the measurement period. Denominator - The total number of attempts to generate a CCD file during the measurement period using the Chart Summary CCD tool in the EHR.
Save CCD to Patient	Report the number of instances where a CCD file is saved from a direct email to a specific patient's chart in the EHR.

Reconcile Medications	<p>Report the percent of patients who had medication reconciliation performed. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The number of times that current medications were reconciled for a patient by reviewing the “External Source Data” with the source, CCD file, during the measurement period.</p> <p>Denominator - The total number of CCD files linked to a patient in the EHR during the measurement period, as measured for “Save CCD to Patient”.</p>
Reconcile Allergies	<p>Report the percent of patients who had allergies reconciliation performed. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The number of times that patient allergies were reconciled for a patient by reviewing the “External Source Data” with the source, CCD file, during the measurement period.</p> <p>Denominator - The total number of CCD files linked to a patient in the EHR during the measurement period, as measured for “Save CCD to Patient”.</p>
Reconcile Problems	<p>Report the percentage of patients who had problems reconciliation performed. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The number of times that problems (diagnoses) were reconciled for a patient by reviewing the “External Source Data” with the source, CCD file, during the measurement period.</p> <p>Denominator - The total number of CCD files linked to a patient in the EHR during the measurement period, as measured for “Save CCD to Patient”.</p>
Create Bulk Patient CCD	<p>Report the percent of successfully generated CCD files created from the EHR using the Bulk CCD Export for one or more patients. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The total number of successful attempts to generate a CCD file using the Bulk CCD Export tool in the EHR during the measurement period.</p> <p>Denominator - The total number of attempts to generate a CCD file during the measurement period using the Bulk CCD Export tool in the EHR.</p>
NewRx Transactions	<p>Report the number of electronic prescription transactions successfully transmitted during the measurement period with NewRx message type.</p>

RxChange Transactions	<p>Report the percentage of RxChange requests responded to during the measurement period. The data will be presented as a percentage, with the following parameters:</p> <p>Numerator - The number of RxChange requests responded to during the measurement period, including approved, approved with changes, and denied responses.</p> <p>Denominator - The total number of RxChange requests received during the measurement period.</p>
CancelRx Transactions	<p>Report the number of electronic prescription transactions successfully transmitted during the measurement period with CancelRx message type.</p>
RxRenewal Transactions	<p>Report the percentage of RxRenewal requests responded to during the measurement period. The data will be presented as a percentage, with the following parameters:</p> <p>Numerator - The number of RxRenewal requests responded to during the measurement period, including approved, approved with changes, and denied responses.</p> <p>Denominator - The total number of RxRenewal requests received during the measurement period.</p>
RxHistoryTransactions	<p>Report the number of electronic prescription transactions successfully received during the measurement period with RxHistoryResponse message type.</p>
EPA Transactions	<p>Report the number of electronic prescription transactions successfully sent OR received during the measurement period with any one of the prior authorization message types (message type beginning with "PA").</p>
Successful Prescription Transactions	<p>Report the percentage of prescription transactions where a success status is received. The data will be presented as a percentage, with the following parameters:</p> <p>Numerator - The number of prescription transactions that were indicated as successful.</p> <p>Denominator - The total number of attempted prescription transactions during the measurement period.</p>
Errored Prescription Transactions	<p>Report the percentage of errored prescription transactions. The data will be presented as a percentage, with the following parameters:</p> <p>Numerator - The number of prescription transactions that were not successfully transmitted (errored).</p> <p>Denominator - The total number of attempted prescription transactions during the measurement period.</p>

Prescription Transactions Including Diagnosis	<p>Report the percentage of successful prescription transactions that included a Primary or Secondary Diagnosis. The data will be presented as a percentage, with the following parameters:</p> <p>Numerator - The number of transactions that included either the Primary and/or Secondary diagnosis element.</p> <p>Denominator - The total number of successful prescription transactions during the measurement period.</p>
Prescription Transactions Units	<p>Report the number of electronic prescription transactions for each unit type. The data will be presented as follows:</p> <p>Total - The total number of successful electronic prescription transactions during the measurement period.</p> <p>QUOM List - The complete list of unique values for Quantity Unit of Measure (QUOM) used in successful electronic prescription transactions during the measurement period.</p> <p>QUOM Usage - For each unique QUOM during the measurement period, the number of successful prescription transactions that included that QUOM.</p>
Users Accessing Bulk Patient CCD	<p>Report the percentage of users accessing the Bulk CCD Export tool who have the Clinical Administrator permission associated with their user account. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The number of users with “Clinical Administrator” permission on their account.</p> <p>Denominator - The total number of unique users (based on DRID) who have accessed the Bulk CCD Export tool during the measurement period.</p>
Bulk CCD Scheduled	<p>Report the number of times that a CCD file was scheduled as a recurring export using the Bulk CCD Export Settings.</p>
Bulk CCD by Timeframe	<p>Report the percentage of CCD files requested using the Bulk CCD Export where a timeframe was specified by date and/or time. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The number of CCD requests that included a specified Start Date, Start Time, End Date, and/or End Time.</p> <p>Denominator - The total number of CCD file requests during the measurement period using the Bulk CCD Export tool in the EHR.</p>

Patient Demographics Recorded	<p>Report the number of patient records where demographics impacting CQMs have been recorded. The data will be presented as follows:</p> <p>Total - The total number of patient records for EHR customers.</p> <p>Date of Birth - The number of patient records that include the patient's Date of Birth, allowing RXNT to calculate the patient's age.</p> <p>Gender - The number of patient records that include the patient's Gender.</p>
Patient Encounters Completed	<p>Report the percentage of signed patient encounters with a service date during the measurement period. The data will be presented as a percentage with the following parameters:</p> <p>Numerator - The number of encounters that have been signed.</p> <p>Denominator - The total number of patient encounters with a service date during the measurement period.</p>
Patient Vitals Recorded	<p>Report the number of patient records where both height and weight were reported together at least once during the measurement period, allowing RXNT to calculate the patient's BMI.</p>
Patient Smoking Status Recorded	<p>Report the number of patient records where Smoking Status has been recorded in the patient's Social History as a SNOMED code during the measurement period.</p>
Patient Immunization Recorded	<p>Report the number of patient records where an Immunization has been recorded as administered during the measurement period that included a CVX code.</p>
Patient Allergy Recorded	<p>Report the number of patient records where one or more Allergies have been recorded with an RxNorm and/or SNOMED code.</p>
Patient Prescribed Medication	<p>Report the number of patients who were prescribed a medication during the measurement period that included an RxNorm.</p>
Patient Medication Recorded	<p>Report the number of patient records where one or more Current Medications have been recorded with an RxNorm code.</p>
Patient Labs Recorded	<p>Report the number of patient records where lab orders and/or lab results have been recorded. The data will be presented as follows:</p> <p>Orders - The number of patient records where at least one lab order was recorded during the measurement period and included a LOINC and/or SNOMED code.</p> <p>Results- The number of patient records where at least one lab result was recorded during the measurement period and included a LOINC and/or SNOMED code.</p>
Patient Diagnosis Recorded	<p>Report the number of patient records where one or more active diagnoses have been recorded with an ICD-10 and/or SNOMED code.</p>

Patient Procedures Recorded	Report the number of patient records where a procedure was recorded as performed during the measurement period including a CPT, HCPCS, and/or SNOMED code.
CQM Report	Report the number of customers who have generated a Clinical Quality Measures report during the measurement period, based on the number of unique doctor companies where at least one user in the company has used the Request Quality Measure Reports for 2021 feature.
QRDA File Generation	Report the amount of successfully generated QRDA files created from the electronic health records (EHR) Quality Measures Report. The data will be presented as a percentage, with the following parameters: Numerator - The total number of successful attempts to generate a QRDA file during the measurement period. Denominator - The total number of attempts to generate a QRDA file using the Quality Measures Report in the EHR during the measurement period.
Patient Portal Health Summary View	Report the amount of patients and/or patient representatives who are viewing the patient's CCD human-readable format. The data will be presented as a percentage, with the following parameters: Numerator - Out of the denominator, the number of unique patients and patient representatives who generated a Health Summary (CCD) at least once during the measurement period. Denominator - The total number of unique patients and patient representatives who have accessed the patient health records (PHR) portal, based on unique user account logins to the PHR during the measurement period.
Patient Portal Health Summary Download	Report the total number of downloaded health summary (CCD) files by patients and/or patient representatives.
Patient Portal Health Summary Email	Report the percentage of successful emails and direct emails of health summary (CCD) files sent by patients and/or patient representatives via the PHR portal. The data will be presented as a percentage, with the following parameters: Numerator - Out of the denominator, the number of emails and direct emails that completed successfully during the measurement period. Denominator - The total number of attempted emails and direct emails of the patient's CCD file from the PHR portal during the measurement period.
Patient Portal Health Summary Events	Report the total number of activity events, across all patients and patient representatives, recorded for CCD actions taken within the PHR portal.

Immunization File Generation	Report the amount of successfully generated immunization HL7 files, created from the EHR. The data will be presented as a percentage, with the following parameters: Numerator - The total number of successful attempts to generate an HL7 file for immunization records during the measurement period. Denominator - The total number of attempts to generate an HL7 file for immunization records in the EHR during the measurement period.
Immunization Records Displayed	Report the total number of successfully received immunization records and/or immunization forecasts for a patient in the EHR.
API Documentation Views	Report the total number of views recorded for the RXNT Clinical Data API documentation landing page.
“Patient Selection” API Usage	Report the total number of API requests received for accessing individual patient data.
“Data Category Request” API Usage	Report the total number of API requests received for a specific data category or for a specific date range.
“All Data Request” API Usage	Report the total number of API requests received for all patient data.
Provider Direct Emails Outgoing	Report the percentage of successfully transmitted direct emails sent out by providers using EHR. The data will be presented as a percentage, with the following parameters: Numerator - The number of direct emails that successfully transmitted during the measurement period. Denominator - The total number of direct emails sent out by a provider using the EHR during the measurement period.
Provider Direct Emails Incoming	Report the percentage of successful incoming direct emails received by providers using EHR. The data will be presented as a percentage, with the following parameters: Numerator - The total number of incoming direct emails that were successfully received during the measurement period. Denominator - The total number of incoming direct emails during the measurement period.
List of Specialties	Report the total list of unique specialties that are reported by RXNT EHR users as their primary and/or secondary specialty.

Associated Certification Criteria

Measurement	Associated Criteria
Direct Email CCD (send)	170.315(b)(1)(i)
Direct Email CCD (receive)	170.315(b)(1)(i)
Invalid CCD Received	170.315(b)(1)(ii)
View Received CCD	170.315(b)(1)(ii)
Create Single Patient CCD	170.315(b)(1)(iii); 170.315(b)(2)(iv); 170.315(c)(1)(ii)
Save CCD to Patient	170.315(b)(2)(ii); 170.315(c)(2)(i)
Reconcile Medications	170.315(b)(2)(iii); 170.315(c)(2)(i)
Reconcile Allergies	170.315(b)(2)(iii); 170.315(c)(2)(i)
Reconcile Problems	170.315(b)(2)(iii); 170.315(c)(2)(i)
Create Bulk Patient CCD	170.315(b)(2)(iv); 170.315(b)(6)(ii); 170.315(c)(1)(ii)
NewRx Transactions	170.315(b)(3)(ii)
RxChange Transactions	170.315(b)(3)(ii)
CancelRx Transactions	170.315(b)(3)(ii)
RxRenewal Transactions	170.315(b)(3)(ii)
RxHistoryTransactions	170.315(b)(3)(ii)
EPA Transactions	170.315(b)(3)(ii)
Received Prescription Transactions	170.315.(b)(3)(ii)
Errored Prescription Transactions	170.315(b)(3)(ii)
Prescription Transactions Including Diagnosis	170.315(b)(3)(ii)
Prescription Transactions Units	170.315(b)(3)(ii)
Users Accessing Bulk Patient CCD	170.315(b)(6)(i)
Bulk CCD Scheduled	170.315(b)(6)(iii)
Bulk CCD by Timeframe	170.315(b)(6)(iii)
Patient Demographics Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Encounters Completed	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Vitals Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Smoking Status Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Immunization Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)

Patient Allergy Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Prescribed Medication	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Medication Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Labs Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Diagnosis Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
Patient Procedures Recorded	170.315(c)(1)(i); 170.315(c)(2)(ii)
CQM Report	170.315(c)(2)(ii)
QRDA File Generation	170.315(c)(3)
Patient Portal Health Summary View	170.315(e)(1)(i)
Patient Portal Health Summary Download	170.315(e)(1)(i)
Patient Portal Health Summary Email	170.315(e)(1)(i)
Patient Portal Health Summary Events	170.315.(e)(1)(ii)
Immunization File Generation	170.315(f)(1)(i)
Immunization Records Displayed	170.315(f)(1)(ii)
API Documentation Views	170.315(g)(7)(ii); 170.315(g)(8)(ii); 170.315(g)(9)(ii)
“Patient Selection” API Usage	170.315(g)(7)(i)
“Data Category Request” API Usage	170.315(g)(8)(i)
“All Data Request” API Usage	170.315(g)(9)(i)
Provider Direct Emails Outgoing	170.315(h)(1)
Provider Direct Emails Incoming	170.315(h)(1)
List of Specialties	None, see “Justification for Selected Measurement”

Justification for Selected Measurement

Measurement	Justification
Direct Email CCD (send)	Confirms that CCD files are able to be included on incoming and outgoing direct email messages. Direct email is further tested by RosettaHealth, the third-party that handles all RXNT secure email traffic RosettaHealth Real World Test Plans and Results can be found at https://rosettahealth.com/accreditations .
Direct Email CCD (receive)	
Invalid CCD Received	Validates that CCD files are both being received by direct email and being successfully validated for the correct format.

View Received CCD	Confirms that CCD files are received in such a way that users are able to review the human-readable format within the EHR system.
Create Single Patient CCD	Validates that a user is able to generate, without assistance from a developer, a CCD file for a single patient.
Save CCD to Patient	Confirms that users are appending received CCD files to a patient chart for reconciliation.
Reconcile Medications	Validates that users have access to reconcile patient information from a received CCD file.
Reconcile Allergies	
Reconcile Problems	
Create Bulk Patient CCD	Validates that a user is able to generate, without assistance from a developer, a CCD file for multiple patients in a single action.
NewRx Transactions	Confirms that users are able to successfully send new prescription transactions through Surescripts.
RxChange Transactions	Validates that users are able to successfully respond to RxChange requests received from a pharmacy through Surescripts.
CancelRx Transactions	Confirms that users are able to successfully send new prescription cancellation transactions through Surescripts for participating pharmacies.
RxRenewal Transactions	Validates that users are able to successfully respond to RxRenewal requests received from a pharmacy through Surescripts.
RxHistoryTransactions	Confirms that medication history is successfully queried against the Surescripts' system.
EPA Transactions	Confirms that users are able to perform prior authorization tasks electronically through Surescripts.
Received Prescription Transactions	Validates that the status of a prescription transaction is confirmed by Surescripts and relayed to the user.
Errored Prescription Transactions	
Prescription Transactions Including Diagnosis	Validates that users are able to associate a diagnosis to a prescription transaction when applicable for the medication.

Prescription Transactions Units	Confirms that only valid quantity units of measure, as specified in NCPDP 2017071, are used for prescription transactions.
Users Accessing Bulk Patient CCD	Confirms that only users with the appropriate "Clinical Administrator" account permission are able to access the Bulk CCD tool.
Bulk CCD Scheduled	Confirms that users are able to schedule recurring CCD Exports.
Bulk CCD by Timeframe	Confirms that Bulk CCD exports are able to be filtered by timeframe.
Patient Demographics Recorded	Confirms that demographics relevant to Clinical Quality Measures are being recorded in patient charts.
Patient Encounters Completed	Validates that providers are taking appropriate action to ensure that patient encounters are counted for Clinical Quality Measures.
Patient Vitals Recorded	Confirms that patient medical information relevant to Clinical Quality Measures are being recorded in patient charts.
Patient Smoking Status Recorded	
Patient Immunization Recorded	
Patient Allergy Recorded	
Patient Prescribed Medication	
Patient Medication Recorded	
Patient Labs Recorded	
Patient Diagnosis Recorded	
Patient Procedures Recorded	
CQM Report	
QRDA File Generation	Validates that QRDA files are successfully generated upon user request.
Patient Portal Health Summary View	Confirms that CCD files are generated in such a way that PHR users are able to review the human-readable format within the PHR system.

Patient Portal Health Summary Download	Confirms that PHR users are able to download their CCD files.
Patient Portal Health Summary Email	Validates that PHR users are able to successfully email CCD files for healthcare purposes.
Patient Portal Health Summary Events	Confirms that PHR activities surrounding a patient's CCD are actively being recorded and logged.
Immunization File Generation	Validates that immunization registry files are successfully generated upon user request.
Immunization Records Displayed	Confirms that users are actively interacting with immunization information received by the registry.
API Documentation Views	Confirms that documentation for APIs is available through a public URL link that is easily accessed.
“Patient Selection” API Usage	Confirms that users are able to effectively utilize the available patient data APIs.
“Data Category Request” API Usage	
“All Data Request” API Usage	
Provider Direct Emails Outgoing	Validates the successful transmission and receipt of incoming direct email messages sent through the integrated HISP product and confirms that the messages are being validated for the appropriate format.
Provider Direct Emails Incoming	
List of Specialties	Displays the breadth of ambulatory care specialties that are successfully supported with the EHR solution.

Care Settings

Care Setting	Justification
Ambulatory	RXNT EHR is intended and designed for providers and staff in the ambulatory setting, including urgent care and multi-specialty practices. Our solution is designed in a way that providers and staff can choose the workflow that best fits their practice, allowing a multitude of specialties and practice sizes to be supported. This approach allows RXNT to fully support our customers as their organization grows or their needs change. The “List of Specialties” measurement outlined in the previous sections, will provide the full list of ambulatory settings that are associated with current RXNT EHR customers.

Expected Outcomes

Measurement	Expected Outcome
Direct Email CCD (send)	Greater than 25 messages per 30-day period.
Direct Email CCD (receive)	Greater than 40 messages per 30-day period.
Invalid CCD Received	Less than 10%; some errors are expected due to inappropriate format, poor internet connection, etc.
View Received CCD	Greater than 75%; some "abandoned" CCD files are expected due to users no longer providing care for the given patient, providers not checking their direct email messages in a timely manner, etc.
Create Single Patient CCD	Greater than 90%; some errors are expected due to poor internet connection, request time-outs, etc.
Save CCD to Patient	More than 10 events per 30-day period.
Reconcile Medications	Greater than 50%; some instances without reconciliation are expected due to lack of data available to merge, providers no longer providing care for the patient, etc.
Reconcile Allergies	Greater than 50%; some instances without reconciliation are expected due to lack of data available to merge, providers no longer providing care for the patient, etc.

Reconcile Problems	Greater than 50%; some instances without reconciliation are expected due to lack of data available to merge, providers no longer providing care for the patient, etc.
Create Bulk Patient CCD	Greater than 90%; some errors are expected due to poor internet connection, request time-outs, etc.
NewRx Transactions	Over 800,000 transactions per 30-day period.
RxChange Transactions	Greater than 50%; some change requests are expected to be voided by the provider and not returned with an approval.
CancelRx Transactions	Over 1,000 transactions per 30-day period.
RxRenewal Transactions	Greater than 50%; some renewal requests are expected to be voided by the provider and not returned with an approval.
RxHistoryTransactions	Over 50,000 transactions per 30-day period.
EPA Transactions	Over 750 transactions per 30-day period.
Received Prescription Transactions	Greater than 95%; some errors are expected due to poor internet connection, request time-outs, etc.
Errored Prescription Transactions	Less than 5%; some errors are expected due to inaccurate prescription information, poor internet connection, request time-outs, etc.
Prescription Transactions Including Diagnosis	Greater than 25%; some transactions are expected to be sent without diagnosis since this field is not required on all prescriptions.
Prescription Transactions Units	Over 2 million total prescription transactions across only Quantity Units of Measure that are acceptable under NCPDP 2017071 Script standard. QUOM used in transactions is expected to be heavily skewed towards usage of tablet, capsule, and ML.
Users Accessing Bulk Patient CCD	100%; users without the correct role are prevented from accessing this tool.
Bulk CCD Scheduled	Approximately 2 times per 30-day period.
Bulk CCD by Timeframe	Approximately 2 times per 30-day period.
Patient Demographics Recorded	Greater than 1 million records per 30-day period, with more than 90% of the records including date of birth and or gender.

Patient Encounters Completed	Greater than 75%; some encounters are expected to remain unsigned due to provider abandonment and encounters created towards the end of the measurement period.
Patient Vitals Recorded	Greater than 250,000 records per 30-day period.
Patient Smoking Status Recorded	Greater than 250,000 records per 30-day period.
Patient Immunization Recorded	Greater than 250,000 records per 30-day period.
Patient Allergy Recorded	Greater than 250,000 records per 30-day period for both results and orders.
Patient Prescribed Medication	Greater than 250,000 records per 30-day period.
Patient Medication Recorded	Greater than 250,000 records per 30-day period.
Patient Labs Recorded	Greater than 250,000 records per 30-day period.
Patient Diagnosis Recorded	Greater than 250,000 records per 30-day period.
Patient Procedures Recorded	Greater than 250,000 records per 30-day period.
CQM Report	More than 10 companies per 30-day period; data is expected to be skewed towards the first quarter, when reporting to CMS is due.
QRDA File Generation	Greater than 90%; some errors are expected due to poor internet connection, request time-outs, etc.
Patient Portal Health Summary View	More than 10 views per 30-day period.
Patient Portal Health Summary Download	More than 10 downloads per 30-day period.
Patient Portal Health Summary Email	Greater than 75%; some errors are expected due to invalid email address, poor internet connection, request time-outs, etc.
Patient Portal Health Summary Events	Greater than 150 events per 30-day period.
Immunization File Generation	Greater than 90%; some errors are expected due to poor internet connection, request time-outs, etc.

Immunization Records Displayed	More than 80 records displayed per 30-day period; this is expected to be low initially as this feature increases the number of customers enrolled in the immunization registry interface.
API Documentation Views	Less than 10 views per 30-day period; this API has been in place for some time and customers leveraging this feature typically no longer need to reference the documentation.
“Patient Selection” API Usage	Less than 1 event per 30-day period; this is a rarely used API as the majority of our customers use CCD exports for this information.
“Data Category Request” API Usage	Less than 1 event per 30-day period; this is a rarely used API as the majority of our customers use CCD exports for this information.
“All Data Request” API Usage	Less than 1 event per 30-day period; this is a rarely used API as the majority of our customers use CCD exports for this information.
Provider Direct Emails Outgoing	Greater than 90%; some errors are expected due to poor internet connection, request time-outs, etc.
Provider Direct Emails Incoming	Greater than 90%; some errors are expected due to poor internet connection, request time-outs, etc.
List of Specialties	Over 150 different specialties.

Schedule of Key Milestones

Timing	Milestone
March 1, 2022	Complete implementation and testing for all logging and queries related to measurements.
June 1, 2022 ¹	Compile data for the previous 30-day period for all measurements.
December 1, 2022	Compile data for the previous 30-day period for all measurements.
January 2023	Create a summary for all measurements.

¹ Excluding “Immunization Records Displayed.” Immunization forecasting is a new feature planned for early 2022. Measurement for this feature will begin after the second quarter, once the feature has been implemented.

Attestation

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative

Jessica Wagner, COO

jessicaf@rxnt.com

(410) 690-7492

A handwritten signature in black ink, appearing to read 'Jessica Wagner', with a vertical line through the middle of the signature.

11/15/2021