RXNT vs. NextGen Healthcare

Discover why thousands of practices have chosen RXNT, and unlock your practice's potential.

	RXNT	nextgen healthcare
Estimated Total Cost *Based on the assumed transaction data of a 5-provider practice sending 570 claims and seeing 540 patients per month*	✓ *Pricing is simple & transparent* **$1,813/mo** for 5 providers *RXNT's Full Suite* $1,675 *Telehealth*[1] $0 *AI* $0 *ERX* $0 *EPCS*[2] $35.42 *MIPS Reporting* $0 *570 Claims* $0 *1,080 Text Reminders* $27.85 *$64,800 in Payments*[3] $75 *1,110 Transactions* $0	✗ *Transparent pricing is hidden & unavailable*[3]
Customer Rating	✓ 4.3/10 ★★★★½	✗ 4.0/5 ★★★★☆
Add-On Costs	✓ Limited add-on costs	✗ Charges extra for standard tools, like Patient Portal
Ownership & Acquisitions	✓ Privately-owned and operated since 1999	✗ 3 IPO and debt funding rounds, acquired in 2023
Customer Support	✓ Free, premium US-based support, plus Help & Learning Centers	✗ 72% of NextGen users think issue resolution is slow and ineffective
Implementation	✓ Streamlined onboarding with data transfer included	✗ Difficult implementation & manual data transfers
Telehealth	✓ Connect to any HIPAA-compliant video tool	⚠ Limited to NextGen's video conferencing solution
Performance	✓ Reliable, responsive software with 99.9% uptime	✗ 82% of NextGen users feel the system is slow and unresponsive
Scalability	✓ Easily scalable for medical practices of any size	⚠ Ideal for small practices
Ease of Use	✓ Modern, intuitive interface to simplify workflows	✗ 65% of NextGen users say workflows that are time-consuming and inefficient

[1]EPCS annual pricing extrapolated per month [2]Credit card processing & Nuvei fees not included [3]No NextGen pricing information is publicly available as of 4/28/25

Take control of your practice's future

Ready to switch to a software system that helps your practice succeed?
Reach us at sales@rxnt.com or call (800) 943-7968, option 3 to learn more.