RXNT vs. Tebra

Discover why thousands of practices have chosen RXNT, and unlock your practice's potential.

How does RXNT's Full Suite stack up against Tebra?

	RXNT	tebra
Estimated Total Cost *Based on the assumed transaction data of a 5-provider practice sending 570 claims and seeing 540 patients per month*	✓ *Pricing is simple & transparent* **$1,807/mo** for 5 providers *RXNT's Full Suite $1,675* *Telehealth $0* *AI $0* *ERX $0* *EPCS[1] $35.42* *Reporting (MIPS, etc.) $0* *570 Claims $0* *1,080 Text Reminders $21.60* *$64,800 in Payments[2] $75* *1,110 Transactions $0*	✗ *Transparent pricing unavailable[3]* **$6,284/mo** for 5 providers *Billing $1,870* *EHR $1,250* *540 AI Notes $534.60* *570 Claims $514.80* *$64,800 in Payments[4] $1,782* *1,110 Transactions $333*
Customer Rating	✓ 4.3/5 ★★★★☆	✗ 3.9/5 ★★★★☆
Financial Impact	✓ Our pricing plans are simple and transparent, with fees and add-ons clearly outlined	✗ 59% of Tebra users are unsatisfied with the overall value for money, noting costly solutions, unexpected price increases, and additional fees.
Ease Of Use	✓ Intuitive, modern software	✗ Not user-friendly
Artificial Intelligence	✓ AI tools for note-taking & encounter summarization	⚠ Limited AI tools
Patient Portal	✓ Dedicated MyRXNT patient portal mobile app	✗ No patient portal app
Customer Support	✓ Free, premium US-based support, plus a Help Center with documentation and Learning Center with video courses and lessons	✗ 74% of users dislike Tebra's call support, reporting long wait times & difficulty reaching knowledgeable support staff 67% of users report that email support is slow and unresponsive
Performance	✓ Efficient and responsive software with 99.9% uptime	✗ 69% of users say the software has persistent glitches and bugs that take a long time to fix
Patient Medication Management	✓ RXnotify automatically sends prescription alerts and discounts via SMS	⚠ RxSaver coupons must be sent manually

[1]EPCS annual pricing extrapolated per month [2]Credit card processing & Nuvei fees not included [3]Transparent pricing is not readily available—estimates based on third-party data [4]Credit card processing fees not included

Take control of your practice's future

Ready to switch to a software system that helps your practice succeed?
Reach us at sales@rxnt.com or call (800) 943-7968, option 3 to learn more.